



Cover Sheet

*******Please Note: First Orders are C.O.D.*******

Before Hole Specialists, Inc. can begin any work for new customers, a New Customer Pack must be completed and returned.

Please review the following information and return. We must have 3 forms on file, a signed (1) Returned Goods Policy, (2) New Customer Information Sheet, and a (3) Tax Exempt Form for your state.

If you do not want to be C.O.D. after your first order and want credit with terms, we must have a signed Open Credit Agreement on file and at least (3) credit references with fax numbers.

Please allow 5-7 days to process credit applications.



METHOD OF ACCEPTED PAYMENTS

PREFERRED

MAKING PAYMENT WITHOUT AN INVOICE REQUEST.

INTUIT PAYMENTNETWORK – Please remit through PaymentNetwork, a service from Intuit that lets you pay bills online for free. To do so, please visit <https://ipn.intuit.com/>, sign up for a Personal Account and send payment to our email address: info@holespecialists.net.

MAKING PAYMENTS WITH AN EMAILED INVOICE REQUEST.

A request to pay an invoice that has been emailed to you through PaymentNetwork lets you pay bills online for free. Please check your email (if you don't see the message, check your spam folder and add PaymentNetwork to your safe senders list). Follow instructions in the email to register for the service and pay this invoice online for free. Invoices can be paid from anywhere you are able to log into your email.

OTHER FORMS OF PAYMENT

CREDIT CARDS

We accept Visa, MasterCard, American Express & Discover. Feel free to call us & we can take your card information over the phone as well as you coming into our location.

CHECKS

Checks are accepted but must have the name & address preprinted. Temporary checks will not be accepted.

OTHER

Money Orders & Cashier checks are accepted.



HOLE SPECIALISTS, INC.

PRECISION DRILLING & HONING

SINCE 1993

NEW CUSTOMER INFORMATION

COMPANY _____

BILLING ADDRESS _____
STATE ZIP

SHIPPING ADDRESS _____
STATE ZIP

PHONE _____ **FAX** _____

OWNER/PRESIDENT _____ **TAX ID# OR SS#** _____

***** *WE MUST ALSO HAVE A TAX EXEMPT FORM ON FILE* *****

PAYABLES CONTACT _____ **E-MAIL** _____

BUYER CONTACT _____ **E-MAIL** _____

HOW DID YOU HEAR ABOUT US? _____

***** *FIRST ORDERS ARE C.O.D.* *****

IF YOU WANT OPEN CREDIT, PLEASE COMPLETE -- TRADE REFERENCES

(PLEASE INCLUDE FAX NUMBERS)

NAME _____

PHONE _____ **FAX** _____

NAME _____

PHONE _____ **FAX** _____

NAME _____

PHONE _____ **FAX** _____

AUTHORIZED SIGNATURE _____



OPEN CREDIT AGREEMENT

We, at Hole Specialists, Inc, strive to provide our customers the quality, service and attention you demand and ask that you pay us promptly. This letter is to make certain you, our customer, understand our credit policy.

1. To our approved customers, we sell on open account.
2. Payment is due in full within thirty (30) days from the date of our invoice to you. Amounts not paid within forty five (45) days shall incur interest at one and a half percent (1.5%) per month until the balance is paid in full.
3. If your account becomes overdue, you will be provided a monthly statement. Please review the statement and advise us immediately of any discrepancies so that there are no misunderstandings.
4. If you fail to pay our invoice in full within sixty (60) days of the date of our invoice to you, your account is subject to being put on credit hold. At this time, no orders will be shipped and no new orders accepted until the balance is paid in full.
5. If any portion remains unpaid ninety (90) days after the date of our invoice, the account will be referred to our attorneys for collection. All costs of collection, including but not limited to attorneys fees, will be borne by you. You agree that these costs shall be at a minimum of ten percent (10%) of the invoice amounts.
6. If your account becomes delinquent, in our discretion, we will do our best to work out some way to help you. Your continued goodwill and support is important to us.

You must sign this document and accept the above terms and conditions to keep an open account line of credit for Hole Specialists, Inc. Thank you for your business.

COMPANY NAME: _____

NAME OF OFFICER: _____

TITLE: _____

DATE: _____

SIGNATURE OF OFFICER: _____



Returned Goods Policy
Effective April 1, 1999

Dear Customer,

Hole Specialists, Inc. prides itself in being a quality and service oriented company. It is our goal to provide you with the exact specifications that you request. We maintain records of each job, which includes a final inspection sheet. We understand that at times errors occur and it becomes necessary for material to be reworked to rectify the problem or the material replaced altogether.

In regards to rework, Hole Specialists, Inc. should be notified within seven [7] days of any discrepancies and all material that has been removed from our shop must be returned within fifteen [15] working days from the pick up date. Material that has been altered in any way after shipment, i.e.: heat treated, sawed, or any other process performed, will not be considered for rework unless prior authorization is received from the company president or the shop foreman at their discretion to agree to such rework.

All material that has been labeled scrap must have a discrepancy report and be returned to our facility for inspection. Unless we have received the material and a copy of the material invoice, we will not run a replacement part or issue credits. Material paid for by Hole Specialists, Inc. will become the property of this company and we require all certifications to be included. Parts must be returned within twenty [20] working days from the date of shipment and meet all of the above requirements. Scrapped material will be returned to you upon request; however it will then be your cost responsibility.

We appreciate your cooperation in this matter.

Hole Specialist, Inc.



HOLE SPECIALISTS, INC.

PRECISION DRILLING & HONING

SINCE 1993

RETURNED GOODS POLICY ACCEPTANCE

Hole Specialists, Inc.
27950 Commercial Park Road
Tomball, TX 77375
281-290-7797 Fax
info@holespecialists.net

By signing below, I am stating that I am an authorized representative for _____
and I have received, read and accept the terms and conditions of Hole Specialists, Inc. Returned Goods Policy,
Effective April 1, 1999 (revised)

Company: _____

Signature: _____

Printed Name: _____

Title: _____

Date: _____



CAPABILITIES

****44 Total Machines****

****12 CNC Drilling Machines – 12 Honers – 7 Lathes****

On Center	*	.078” – 8” up to 20 ft
Off Center	*	.078” – 4.25” Drilled
Angle Hole	*	{ Can be honed larger } .078” – 4.25” Drilled
Weight	*	10 tons
Bolt Circle	*	79”
Pull Bore	*	2.5” – 7.25” up to 20 ft
Turning	*	Rough turn or blank out ID x OD

****Honing – to 18” up to 30 ft Stroke, 40 ft Randoms from both ends up to 18.75” ID****

****New Machine – Honing down to 30 ft one way****

****Two of the largest column drilling machines in the country for molds, blocks & bolt circles ****

****Delivery: 10-14 Working Days Standard****

Visit our website @ www.holespecialists.net

800-40 DRILL (37455)

Shipping & Remittance: 27950 Commercial Park Rd, Tomball, TX 77375



QUALITY ASSURANCE STATEMENT

It is the objective of Hole Specialists, Inc. to provide service that will meet the requirements of our customers according to their quality standards.

Hole Specialists, Inc. maintains a Quality Assurance Policy that is implemented as a management tool. Our provisions are designed to achieve exceptional results by following specific policies and procedures including complete documentation that assures our customers remain in compliance with all necessary requirements. All employees participate in our QAP to insure the best service and customer satisfaction.

It is our continuous goal to remain a competitive leader as a quality service provider, and actively search for areas where we can effectively improve our current services and in the future broaden our capabilities.



GENERAL INFORMATION

Remittance: Hole Specialists, Inc.
Mailing & Physical: 27950 Commercial Park Rd
Tomball, TX 77375

Terms: Net 30 **after** credit is established
Please allow 5-7 business days to process credit

Contacts: Larry Robinson – President / Sales
Tony Fite – General Manager / Sales
Tracey Richardson – Office Manager
John Bull – Quality Control / Status

281-290-7770 phone
281-290-7797 fax
800-40-DRILL

www.holespecialists.net
info@holespecialists.net general information
quote@holespecialists.net sales